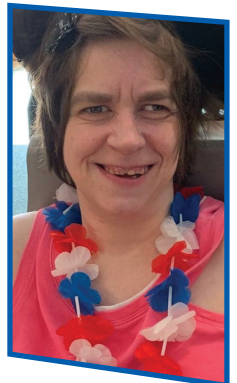
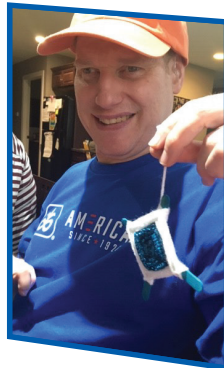


# Annual Report (Fiscal Year 2020)



*Gateway*  
SERVICES, Inc.  
Empowering People, Enriching Community

## A Message from our CEO

Like all businesses and organizations, Gateway Services was impacted by the Covid-19 pandemic as Fiscal Year 2020 came to a close.

Our day program services at both the Princeton and Henry locations were closed on March 17th when the Illinois Department of Human Services issued a mandate. What was initially intended to be a very short period of time stretched through the end of the fiscal year and until September 1st. During this time, our day program staff were shifted to the residential homes to provide additional support. Residential Direct Support Professionals continued to work as always, ensuring 24 hour supports for individuals in our Community Integrated Living Arrangement (CILA) homes. It was business as usual for our crews at the Great Sauk Trail Rest Area, a contract we have had with the State of Illinois for over 30 years! BPART continued to provide an essential service for the public, ensuring that riders arrived safely at their destinations. Our Community Employment Services (CES) program did see a tremendous impact, as a number of individuals were temporarily placed on lay-off and new referrals were limited. Our Open Doors Community Counseling program maintained services largely via telephone sessions.

March 2nd marked Gateway's 50th year of providing services and supports to people with disabilities and their families. Our plans to celebrate were altered with the pandemic, but we hope to pick up where we left off in 2021.

While the future of this pandemic remains uncertain, we continue to follow all guidelines set forth by health professionals. The health and safety of the individuals and our employees is our first priority. We are so fortunate to have so many dedicated staff who have risen to the challenge. We also cannot thank our donors enough for supporting us in these unprecedented times, even when the majority of our fundraisers had to be canceled.

Prior to March, so many great things happened at Gateway Services. The photos throughout this annual report show the smiles and share some of the activities and accomplishments. These are the reasons we are here.

Wishing you a happy and safe holiday season.

*Nancy*



## FY20 Board of Directors

Gateway Services is managed by a volunteer Board of Directors who serve a three-year term. Members are elected by the Board. Primary responsibilities of the Board are to hire, direct, and evaluate the CEO; approve an annual budget; establish policies and procedures; represent Gateway Services in the community; contribute to the organization; and engage in strategic planning. Anyone interested in serving on the Board of Directors is encouraged to contact any of the Board members or the CEO.

We are grateful for the leadership from our Board of Directors. Their time, talent, and dedication to our mission is truly appreciated.

President: Andrew Russell  
Secretary: Jennifer Heckroth  
Beth Mulcahy  
Wanda Nelson  
Charles Owens  
Beth Schultz

Adriane Shore  
Lynnette Smith  
Kate Webster  
Carolyn Workman  
Marie "Penny" Wright

## Meet our Management Team

CEO: Tracy Wright

CFO: Mandi Johnson

Director of Transportation: Amber Biddix

Director of Residential Services: Jene Kinsley

Director of Community Services: Tawnya Marciniak

Director of Human Resources: Shannon Merkel

## Our Mission

Gateway Services, Inc. exists to provide assistance and service to persons with disabilities and their families. The agency will help them maximize their quality of life and integration in the community, provide the opportunity for self-determination, and promote their rights.

***Empowering People, Enriching Community.***

## Programs & Services



### **Bureau & Putnam Area Rural Transit (BPART)**

In FY20, the BPART system provided safe and reliable transportation to a total of 56,582 riders compared to 65,808 passengers in FY19. The 28 vehicles that are on the road logged 489,528 miles as compared to 602,912 miles in FY19. We attribute this slight decline to the Covid-19 pandemic during the months of March through June 2020. Gateway Services is the administrator for the BPART program. Partner providers include St. Margaret's Hospital, Bureau County Senior Citizens Association, and Putnam County Achievement Services. This public transportation service is available to all residents in Bureau and Putnam Counties (or for those traveling to/from these counties). Hours of operation are Monday through Saturday from 6 a.m. until 9 p.m. Fares are based on distance traveled, and passengers over the age of 60 may ride free. If you'd like more information about BPART, please contact them at (877) 874-8813 or visit their website at [www.ridebpart.org](http://www.ridebpart.org).

### **Consumer Benefits Advocate**

Our Consumer Benefits Advocate assists individuals with tasks such as budgeting, paying bills, writing checks, and balancing a bank account. This program also offers an option

of serving as representative payee for Social Security benefits. This includes the oversight of monthly funds and complete required reports, along with general assistance with Social Security or Medicaid. This program is available to the public for a small fee. For more information, feel free to contact us.



### **Community Day Services**

During FY20, a total of 52 individuals received supports at our locations in Princeton or Henry. This community-based program allows everyone an opportunity to do the things they enjoy such as having lunch out, visiting the library, shopping, working or volunteering, and taking advantage of the many things this community has to offer. This fiscal year ended a bit differently with the pandemic, as we were mandated to close day program sites effective March 17<sup>th</sup>. This continued beyond the end of the fiscal year. Fortunately, 9 individuals were able to enter paintings in the annual art exhibit hosted virtually by the Arc of Illinois this year, and they all received an honorable mention! For those who participate in the CILA program, day program services were able to be provided at home until the sites were approved to reopen.

## Programs & Services



### **Community Employment Services (CES)**

In FY20, 21 individuals were supported in job search activities or maintained employment from the previous year. A total of 36 people have community-based employment making at least minimum wage. In this year, 10 individuals participated in job club activities to ready them for employment. The CES program offers a variety of strategies and opportunities for employment. From resume building or interview skills to the actual job search, staff provides support with all aspects involved with obtaining employment. If needed, a job coach is provided until the employee is acclimated to the new position. Our philosophy is that everyone who has a desire to work should be given that opportunity. Through the years, jobs have included food service, retail, janitorial, transportation, and banking – just to name a few. We also have several janitorial service contracts with area businesses, including a long-term contract with IDOT for maintenance of the rest areas west of Princeton on Interstate 80.

### **Community Integrated Living Arrangement (CILA)**

The CILA program provides 24 hour supports for individuals who reside in the home. Assistance is based on an individual's needs and may

include cooking, cleaning, personal supports, medication administration, and enjoying events in the community. As FY20 came to a close, a total of 35 individuals resided in Gateway's six CILA homes within Princeton. As with all other programs, the pandemic impacted social opportunities within the communities while everyone was encouraged to spend time video conferencing with family and friends.

In addition to the 24 hour staffed homes, Gateway also provides Family CILA supports. This allows individuals to reside in a house/ apartment of their choice, either alone or with family. Supports are tailored to meet their needs and usually do not exceed 15 hours per week. During FY20, 11 individuals were enrolled in this program.



### **Home-Based Support Services (HBS)**

This program is available for both children and adults and is funded, like other programs, through a Medicaid Waiver. Services are selected by the individual and/or family to meet their needs. This might include participating in Community Day Services, counseling and a variety of therapies, home or vehicle modifications, or personal support hours. A total of 16 individuals were enrolled in this program in FY20.

## Programs & Services

### *Open Doors Community Counseling*

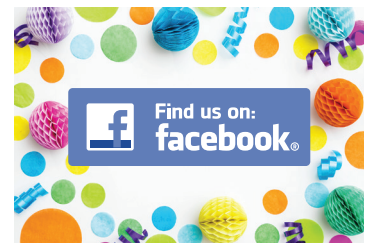
Counseling is provided at our Perry Plaza location and in Henry for individuals who are Medicaid eligible over the age of 5. Our team consists of 3 counselors and 1 case manager. Approved services include integrated assessment and treatment plans, therapy/counseling, crisis intervention, consultation services, and transition linkage and aftercare services. At the end of FY20, there were 82 individuals enrolled with Open Doors.



When possible, please shop local and support the small businesses in our communities. If you need to shop online, please add us on Amazon Smile. Go to [smile.amazon.com](https://smile.amazon.com) and select "Gateway Services Inc" as your favorite not-for-profit. 0.5% of your eligible purchase cost is given to us to help support our mission.



Did you know?! You can now select Gateway Services for donations via Facebook. This has become especially popular for birthdays. There is no cost to you or those who donate on your behalf, and the funds are securely transferred to our bank account typically at the end of each month.



Do you have friends or family who would like to be on our mailing list? Contact our front office at (815) 875-4548 Ext. 221 or email [info@gateway-services.org](mailto:info@gateway-services.org), and we'll be happy to add them!



# Financials

	FY2020	FY2019
<b>SUPPORT, REVENUES, AND GAINS</b>		
Grants	\$1,266,828	\$1,252,761
Contributions	\$92,926	\$92,232
Contributions - United Way	\$6,175	\$10,000
Fees for Service	\$3,193,624	\$2,986,015
Sales of Goods and Services	\$339,042	\$372,184
Investment Income	\$3,358	\$92,139
Property Tax and County Contributions	\$302,500	\$302,355
Gain on Sale of Fixed Assets	\$145,651	\$-
Insurance Claim	\$42,360	\$-
Other	\$9,797	\$9,543
<b>Total Support, Revenues, and Gains</b>	<b>\$5,402,261</b>	<b>\$5,117,229</b>
<b>EXPENSES</b>		
CILA Program	\$2,179,083	\$2,023,431
Intermittent CILA Program	\$198,248	\$145,724
Developmental Training	\$629,660	\$680,754
Supported Employment	\$113,645	\$130,785
CSLA Program	\$-	\$35,167
Professional Services	\$241,313	\$237,244
Para Transit	\$1,676,085	\$1,591,009
Pollinator Garden	\$-	\$52
Sauk Trail - Rest Area	\$367,552	\$347,860
<b>Total Expenses</b>	<b>\$5,405,586</b>	<b>\$5,192,026</b>
Change in Net Assets	\$(3,325)	\$(74,797)
Net Assets at Beginning of Year	\$2,745,810	\$2,820,607
Net Assets at End of Year	\$2,742,485	\$2,745,810

## Donors

Following is a list of friends, family, service clubs/organizations, and businesses who generously donated monetary and in-kind donations, including tributes and memorials, between July 1, 2019 and June 30, 2020. While we make every attempt to be accurate, please accept our sincerest apologies if we have overlooked your name. Kindly contact our front office, and the omission will be added to our FY21 annual report. THANK YOU for the generosity!

Abacus Tax & Accounting Services	Ms. Jean Braxton	Ms. Bette Dahl
Ms. Brandi Aber	Ms. Tennille Bregar	Mr. & Mrs. Alan Dale
Mr. & Mrs. Mark Abrahams	Ms. Debra Brewer	Dave's Small Engine Repair
Mr. T.J. Aiken	Mr. & Mrs. Gary Browning	Ms. Jackie Davis
Mr. & Mrs. Alan Aimone	Mr. & Mrs. Leonard Brumbaugh	Ms. Lois Davis
Ms. Marjorie Albrecht	Bryant Nurseries	Mr. & Mrs. Larry DePaepe
Allegion	Mr. D. R. Buchanan	Ms. Priscilla Devine
Ms. Margaret Andersen	Ms. Elsie Burkart	Diller-Rod, Inc.
Ms. Judith Andersen Glaser	Ms. Marilyn Burkman	Mr. Stephen Doran
Mr. & Mrs. Dale Anderson	Mr. & Mrs. Paul Byrd	Ms. Goldie Dorff
Mr. & Mrs. Edward Anderson	Mr. & Mrs. James Bystry	Ms. Barbara Draper
Mr. Frances Anderson	Mr. & Mrs. Gerald Campbell	Mr. & Mrs. Donald Duckworth
Ms. Delores Angel	Mr. & Mrs. Mario Carlone	Mr. & Mrs. Frank Dunlap
Anonymous	Mr. & Mrs. Clifford Cartwright	Mr. & Mrs. Gary Eckberg
Ms. Mary Armata	Casey's General Stores, Inc.	Mr. & Mrs. John Efflandt
Mr. Thomas Ashby	Mr. Hugh Cass	Ms. Pat Eggers-Brady
Mr. Terry Barnes	Mr. & Mrs. Frank Castaneda	Elmore Electric
Ms. Janet Barry	Ms. Sue Cater	Mr. & Mrs. Dale Endress
Ms. Maryann Barth	Mr. & Mrs. William Cattani	Ms. Marie Etter
Ms. Greta Bates	Mr. & Mrs. Brian Church	Ms. Judy Farley
Mr. Ken Baum	Church Women United	Farrell Chiropractic Clinic
Beck Oil Company	Ms. Susan Clark	Dennis Farrell, D.C.
Mr. Daryl Becker	Mr. & Mrs. Thomas Clayton	Father Edward Farrell K of C
Ms. Anne Bell	Ms. N. Dana Collins	Council #5591
Ms. Aldina Boehle	Compeer Financial	Father Peter E. Hand K of C
Ms. Betty Boehle	Condit's Ranch	Council #4537
Ms. Doris Bohm	Connecting Point	First Christian Church of Henry
Ms. Chanda Bohnsack	Ms. Carolyn Coulter & Mr.	First Evangelical Lutheran
Mr. & Mrs. David Booth	Kenneth Black	Church
Mr. & Mrs. James Brandau	Country Financial – Steve	First State Bank
Ms. Nancy Brandau	Vogel	First State Bank of Van Orin
Mr. & Mrs. Robert Brandau	Mr. Steve Coven	First United Presbyterian
	Mr. & Mrs. Doug Criner	Church



## Donors

First United Presbyterian of Henry  
Mr. & Mrs. Dale Fiste  
Mr. & Mrs. Lewis Flinn  
Mr. & Mrs. Edward Foehring  
Mr. & Mrs. Charlie Fredenhagen  
Ms. Sandra Galetti  
Mrs. Helen Gallagher  
Gardner Denver  
Mrs. Sandra Garland  
Mr. & Mrs. John Garvin  
Mr. James Gassen & Ms. Maureen Droessler  
Mr. Neil Genslinger  
Ms. Melva Gibson  
Mr. & Mrs. David Giffin  
Mr. Jim Gleason  
Mr. & Mrs. Greg Gonigam  
Mr. & Mrs. Alan Goodrick  
Grasser's Plumbing & Heating  
Ms. Tracy Grimmer  
Ms. Jane Gronwald  
Mr. & Mrs. Melvin Grossman  
Mr. & Mrs. Rod Grunloh  
Ms. Leah Guderjan  
Mr. & Mrs. Michael Gustafson  
Mr. & Mrs. Richard Haar  
Ms. Alisa Hall  
Mr. & Mrs. Steve Harmon  
Mr. & Mrs. Ted Harris  
Mr. David Hassler, Jr.  
Mr. & Mrs. Robert Haun  
Heartland Bank and Trust – Henry  
Heartland Bank and Trust – Princeton  
Mr. & Mrs. Ted Heaton  
Ms. Betsy Hedges  
Ms. Norma Hedges  
Mr. & Mrs. Tom Helm  
Henry Knights of Columbus Council #2405  
Mr. & Mrs. Michael Herrmann  
Mr. & Mrs. Terry Himes  
Mr. & Mrs. Phillip Hocking  
Ms. Dolores Hoffert  
Hopkins and Associates  
Mr. & Mrs. James Howard  
Amy Hughes, LMT  
Mr. & Mrs. James Hunter  
Ms. Sandy Ingram  
Mr. & Mrs. John Isaacson  
Mr. & Mrs. Scott Jensen  
Mrs. Beverly Jeppson  
Ms. Patricia Johnson  
Mr. & Mrs. Richard Johnson  
Mr. & Mrs. Rob Johnson  
Ms. Kim Jones  
Mr. & Mrs. Terry Judd  
Ms. Ruby Judy  
JV Enterprises  
Mr. & Mrs. Douglas Kann  
Ms. Barbara Kasper  
Mr. & Mrs. Paul Kautz  
Ms. Elaine Kelm  
Ms. Catherine Kirby  
Mr. & Mrs. William Klein  
Mr. & Mrs. Kevin Knudsen  
Laura Krabill Kheshgi, DDS  
Ms. Sara Kreofsky  
Ms. Diane Krug  
Mr. & Mrs. Chris Kunkel  
Mr. & Mrs. Joseph Kunkel  
Mr. & Mrs. Lawrence Kunkel  
L. W. Schneider, Inc.  
Mr. & Mrs. Michael Lange  
Ms. Nancy Lange  
LaPrairie Mutual Insurance  
Company  
Ms. Beverley Lapuh  
Mr. & Mrs. Tom Lasswell  
Mr. & Mrs. Lester Lathrop  
Ms. Megan Lawless  
Mr. Michael Lee  
Mr. Russell Lee  
Mr. Francis Liesse  
Ms. Mavis Lins  
Mr. William Livey  
Ms. Betty Ann Losey  
Mr. & Mrs. James Loveland  
Ms. Marian Lovgren  
Ms. Mary Majchrzak  
Mr. & Mrs. Mike Manning  
Mr. & Mrs. Charles Markee  
Marquis Energy, LLC  
Mrs. Candy Martin  
Ms. Dorothy Martinson  
Mr. & Mrs. Bob May  
Mr. & Mrs. Mike Mays  
Ms. Betty McComber  
Mr. Erik McCorkindale  
Mexichem  
Michlig Grain  
MidAmerica National Bank  
Ms. Debra Middleton & Family  
Mrs. Betty Miles  
Ms. Jan Milles  
Mr. & Mrs. Dick Mills  
Ms. Susan Minikus  
Ms. Kathy Miroux  
Mr. David Molln  
Mr. Patrick Montez  
Ms. Ann Morgan & Friends  
Mr. & Mrs. Donald & Judith Moriarty  
MTM Recognition  
Ms. Sara Mudge

## Donors

Mr. & Mrs. Robert Muhlstadt  
Ms. Beth Mulcahy  
Ms. Bonnie Neahring  
Mr. & Mrs. Milton Neiman  
Mr. & Mrs. Joel Nelson  
Ms. Wanda Nelson  
Mr. Mike Neuenkirchen  
New Bedford Christian Church  
Ms. Amy Nichols  
Mr. Jim Noethe  
Ms. Lola Olds  
Olds Insurance Agency  
Mr. & Mrs. Harry Oloffson  
Mr. & Mrs. David O'Melia  
Mr. Charles Owens  
Ms. Bonnie Paglia  
Mr. & Mrs. Gail Peterson  
Ms. Laura Petroski & Mr. Ka'Ron  
Green  
Mr. & Mrs. Ron Petroski  
Ms. Lois Phillips  
Mr. & Mrs. Joseph Piacenti  
Mr. & Mrs. John Pini  
Mr. Rex Piper  
Mr. & Mrs. Jim Pletkovich  
Prime Quarter Steakhouse  
Princeton Junior Women's Club  
Princeton Rotary Club  
Mr. Ronald Prochazka  
Ms. Linda Qasem  
Mr. & Mrs. Randall Quanstrom  
Ms. Shirley Rauh  
Mr. & Mrs. Warren Reinhardt  
Mr. & Mrs. Stephen Reinsch  
Mr. & Mrs. Mike Resetich  
Ms. Anna Roadhouse  
Ms. Marcia Roberts  
Mr. & Mrs. Dean Rowe  
Royal Neighbors Camp #1491  
Rustique Hair Salon  
Mr. Jim Ryder  
Mr. & Mrs. Demetrio Salazar  
Ms. Nancy Sampson  
Mr. & Mrs. Kevin Sangston  
Mrs. Christy Saucedo  
Mr. & Mrs. Ronald Savitch  
Mr. & Mrs. Morry Schlegel  
Mr. & Mrs. John Schmitz  
Mr. & Mrs. Bill Schnabel  
Mr. & Mrs. Lloyd Schneider  
Mr. & Mrs. Karl Schultz  
Ms. Kim Scott  
Searl Charitable Trust  
Mr. Thomas Sergeant  
Mr. & Mrs. Dan Shaw  
Sherman's  
Mr. & Mrs. James Shipp  
Mrs. Alice Shofner  
Mr. & Mrs. Scott Shore  
Sisler's Dairy Products, Inc.  
Mr. & Mrs. David Sivers  
Mr. & Mrs. Duane Smith  
Mr. & Mrs. John Smith  
Mr. & Mrs. Brad Snethen  
Ms. Donna Snodgrass  
Spoons  
Mr. & Mrs. James Spratt  
Spring Creek Golf Course  
Ms. Ann Sprowls  
Mr. & Mrs. Kenneth Stabler  
Ms. Annette Stamberger  
Mr. & Mrs. Charles Stank  
Mr. & Mrs. Forrest Steele  
Mr. & Mrs. Dan Stetson  
Sullivan's Foods  
Mr. David Summers  
Mr. & Mrs. Gary Swanson  
Ms. Jessica & Ms. Cara Taylor  
Mr. & Mrs. Dennis Thompson  
Mr. & Mrs. Dennis Throneburg  
Tiskilwa Economic  
Development Corp.  
Mr. & Mrs. Louis Tkach  
Mr. & Mrs. Mickey Towns  
Ms. Ernestine Truitt  
Ms. Dianne Van Drew  
The Van Ordstrand/Morrow  
Family  
Ms. Duanne VeZain  
Village of Hennepin  
Village of Seatonville  
Mr. & Mrs. Merle Von Holten  
Walnut Township Community  
Fund  
Mr. & Mrs. David Walton  
Mr. & Mrs. Billy Waterhouse  
Mr. & Mrs. Harold Wedding  
Ms. Marilyn Weeks  
Mr. & Mrs. Richard Welte  
Mr. & Mrs. Stanley Wilczynski  
Wildlife Prairie Park  
Women of the Moose  
Ms. Carolyn Workman  
Mr. & Mrs. Glen Wright  
Mr. & Mrs. Jeremy Wright  
Ms. Tracy Wright & Mr. Ed  
Johnston  
Wyanet Township  
Ms. Laura Wyatt  
Ms. Creal Zearing  
Mr. & Mrs. Tom Ziano  
Zion Evangelical Lutheran  
Church Women of the Word



# CELEBRATING





Empowering People, Enriching Community

PO Box 535 • 406 S. Gosse Blvd. • Princeton, IL 61356  
(815) 875-4548 • www.gateway-services.org  
Address Correction Requested

Non-Profit Org.  
U.S. Postage  
PAID  
Permit No. 553  
Princeton, IL 61356

### Our Locations

406 S. Gosse Blvd.  
Princeton, IL 61356  
(815) 875-4548

Bureau Valley Pkwy., Ste. B  
Princeton, IL 61356  
(815) 875-4548

511 School St.  
Henry, IL 61537  
(309) 364-2500



Visit our website at [www.gateway-services.org](http://www.gateway-services.org)  
"Like" us on Facebook to stay up-to-date on news and events!



## Be the first!

Purchase one of our 2021 calendars with artwork designed by individuals in our day programs. Calendars are \$10 each and are available for pick-up at our main location at 406 S. Gosse Blvd., Princeton between 8 a.m. and 4:30 p.m., Monday through Friday. All friends donating \$100 or more in this giving season will receive a complimentary copy while supplies last. Calendars can also be mailed for a small fee. Please contact our front office at (815) 875-4548 Ext. 221 for more information.

